

Trafalgar House achieves ISO22301:2019 certification for business continuity management

Press release: 8 October 2024

Trafalgar House, a specialist third-party pensions administrator, today announced it has achieved ISO 22301:2019 certification. This global standard for business continuity management reinforces Trafalgar House's commitment to "providing the highest levels of resilience and security" to their clients.

The ISO 22301:2019 certification is awarded to organisations that demonstrate strong preparedness to continue operations during disruptions, such as natural disasters or cyber-attacks. This recognition confirms that Trafalgar House has "robust plans in place to manage threats and maintain service continuity," providing peace of mind to the pension schemes they administer and their members.

Claire Power, Risk & Compliance Manager at Trafalgar House, said: "Achieving ISO 22301 certification for the first time is a significant milestone that reflects our commitment to excellence and is a testament to our proactive approach in safeguarding our clients. It's not just about being prepared for disruptions; it's about ensuring that our clients experience minimal impact, no matter what challenges arise. Whether it's a natural disaster, cyber-attack, or any unforeseen event, we are committed to maintaining uninterrupted, high-quality pensions administration services."

Power continued: "Combined with our ISO 27001 certification for information security, this additional certification reflects our long-term investment in both operational resilience and data protection. With the evolving threat landscape, particularly the increasing complexity of cyber risks, these standards enable us to stay ahead of the curve and offer our clients the highest level of security and service continuity. Our clients can trust that their pension schemes are not only well-protected but fully prepared for any potential disruption."

Ends

Notes to editors:

Trafalgar House is a specialist pensions administrator.

Founded in 2006, our mission is to set the highest standard of pensions administration by any recognised measure. We achieve this through sustained investment in our people, processes and systems.

We started life as an in-house administrator. Our foundations are in quality and member experience. Since our creation, we have grown as a third-party administrator. Adopting technology and innovation from across the market, we have emerged as a business of administration experts.

We have offices in London and Farnborough, over 30 clients and 160 staff. We hold internationally recognised accreditations for quality, security, development, customer service and environmental protection.

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