

Trafalgar House achieves back-to-back exception free AAF 01/20 audit

Press release: 27 January 2025

Trafalgar House, a specialist third-party pensions administrator, today announced it has achieved an exception-free AAF 01/20 audit for the second consecutive year.

The AAF 01/20 audit, conducted under the framework set by the Institute of Chartered Accountants in England and Wales (ICAEW), is a comprehensive assessment designed to ensure that service organisations have effective controls in place to protect their clients' data and operations. Achieving an exception-free result demonstrates an organisations dedication to maintaining the highest levels of accuracy, transparency, and accountability.

Claire Power, Risk & Compliance Manager at Trafalgar House commented: "Securing an exception-free AAF 01/20 audit two years in a row showcases the strength of our internal controls and the diligence, expertise and commitment of our team. It reflects the culture of precision, integrity, and accountability that underpins everything we do here at Trafalgar House. For our clients, this result absolutely shows our commitment to safeguarding their interests with the highest standards of operational quality."

Garry Wake, Managing Director at Trafalgar House added: "Providing the highest levels of operational quality and control is central to everything we do. Achieving this rigorous assurance standard exception-free for the second consecutive year underscores our steadfast commitment to consistency and excellence. It demonstrates the hard work of our team and our proven ability to navigate complex processes with precision and reliability."

Ends

Notes to editors:

Trafalgar House is a specialist pensions administrator.

Founded in 2006, our mission is to set the highest standard of pensions administration by any recognised measure. We achieve this through sustained investment in our people, processes and systems.

We started life as an in-house administrator. Our foundations are in quality and member experience. Since our creation, we have grown as a third-party administrator. Adopting technology and innovation from across the market, we have emerged as a business of administration experts.

We have offices in London and Farnborough, over 30 clients and 160 staff. We hold internationally recognised accreditations for quality, security, development, customer service and environmental protection.

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