

Trafalgar House appoint Iain Armour as Business Solutions Architect

Press release: 11 March 2025

Trafalgar House, a specialist third-party pensions administrator, today announced the appointment of Iain Armour as Business Solutions Architect.

Garry Wake, Managing Director at Trafalgar House, commented: “Pensions administration systems play a vital role in managing schemes effectively, but they come with significant challenges. From meeting diverse client needs, complying with strict regulations and ensuring strong security through to keeping up with fast-changing technology and controlling costs – all while delivering a high-quality service – the demands are immense. Designing and developing innovative, resilient solutions to meet these demands is a formidable task.

Iain’s background in technology rather than pensions brings a fresh perspective to the business which is a significant advantage. It allows us to view challenges through a new lens and develop cutting-edge innovative solutions that enhance our service offering, drive efficiency and deliver greater functionality to our internal teams, clients, and pension scheme members.

His appointment underscores our commitment to creating future-proof solutions that meet the evolving needs of our clients and their members.”

Iain Armour added: “I am pleased to bring the knowledge and expertise I’ve gained over many years of designing systems across the financial services sector to Trafalgar House. My goal is to deliver innovative solutions that help Trafalgar House provide seamless administration services and great member experiences.”

Before joining Trafalgar House, Iain held senior architecture leadership roles within the RBS group, including central architecture, transformation programmes and operations roles with NatWest markets and International Banking covering system design, quality assurance, project delivery, and operational management. His experience includes delivering FX rates, structure management, guaranteed messaging, regulatory upgrades, and implementing new technologies that improved accuracy and efficiency.

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Notes to editors:

Trafalgar House is a specialist pensions administrator.

Founded in 2006, our mission is to set the highest standard of pensions administration by any recognised measure. We achieve this through sustained investment in our people, processes and systems.

We started life as an in-house administrator. Our foundations are in quality and member experience. Since our creation, we have grown as a third-party administrator. Adopting technology and innovation from across the market, we have emerged as a business of administration experts.

We have offices in London and Farnborough, over 30 clients and 160 staff. We hold internationally recognised accreditations for quality, security, development, customer service and environmental protection.

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