

Dashboards are here! Are you ready?

April 2025

Sackers

The first cohort of schemes are due to connect to the dashboards ecosystem by 30 April 2025. Other schemes will then have to follow soon after, in line with a staged timetable set out in the DWP's [connection guidance](#), ahead of the overall statutory connection deadline of 31 October 2026.

How did we get here?



- After several years of preparation, dashboards are finally here – the first pension provider has now connected to the ecosystem and others will follow shortly.
- All occupational pension schemes with 100 or more members (excluding pensioners) are in scope.
- Once connections are well underway, the PDP plans to start user testing with the non-commercial MoneyHelper dashboard in the summer.

What if you won't meet your "connect by" date?



- ✓ Whilst schemes must "have regard" to the DWP connection guidance, there may be situations where a scheme won't meet its "connect by" date.
- ✓ Schemes planning to connect more than a month before or after their "connect by" date should agree a new date with their administrator and notify the PDP via its website. You do not need to separately notify TPR or the FCA.
- ✓ The PDP continues to work with more "volunteer participants" (ie those organisations connecting directly to the ecosystem) to complete their connection journeys "as soon as possible".
- ✓ Both the FCA and TPR have confirmed that there will be "no regulatory intervention at the current time" for providers and schemes which are unable to meet their connect by dates solely due to their dependence on a volunteer participant which has yet to connect.

Trustee actions



Keep a clear audit trail of the steps taken to comply with dashboard duties, using a decision log to record key decisions.



Continue to liaise with your administrator to ensure everything is on track for connection (including any data improvement work).



Work with your AVC providers to understand how they are going to connect and agree what matching criteria will be used.



Consider your data protection obligations (the ICO expects schemes to carry out a data protection impact assessment, and privacy notices and data protection policies will also need to be updated).



Check whether any contractual terms need to be put in place or updated to reflect dashboard duties.



Consider how your existing trustee protections apply to dashboards.

When will dashboards go live to the public?



We don't yet know when dashboards will be made available to the public, but the DWP is expected to provide sufficient notice to allow the industry time to prepare.

Sacker & Partners LLP
20 Gresham Street
London EC2V 7JE
T +44 20 7329 6699
E enquiries@sackers.com
www.sackers.com

Nothing stated in this document should be treated as an authoritative statement of the law on any particular aspect or in any specific case. Action should not be taken on the basis of this document alone. For specific advice on any particular aspect you should speak to your usual Sackers contact. © Sacker & Partners LLP April 2025