

Trafalgar House appoint Bryony Scott as Client Relationship Manager

Press release: 8 May 2025

Trafalgar House, a specialist third-party pensions administrator, today announced the appointment of Bryony Scott as Client Relationship Manager.

Daniel Taylor, Client Director at Trafalgar House, commented: “Strong client relationships sit at the heart of effective pensions administration — particularly as schemes continue to navigate increasingly complex challenges such as dashboard onboarding, risk settlement activity, cybersecurity, consolidation and data quality, to name just a few.

“It’s not simply about delivering projects to plan; it’s about building trust, fostering accountability, and creating the foundations for long-term success. When those elements are in place, better outcomes for both schemes and members naturally follow. Our client relationships remain a core strength of our business, and we’ve continued to invest significantly in developing and strengthening them.”

Bryony Scott added: “Building strong client relationships and delivering exceptional service are essential to achieving the best outcomes for schemes and members. Trafalgar House is a recognised leader in this space and I’m excited to join such a highly respected team. My focus is on supporting our clients in achieving their strategic objectives and ensuring the long-term success of their pension schemes.”

Before joining Trafalgar house Bryony held senior roles at both Railpen and Capita where she managed large teams and led a variety of regulatory and client focused projects.

Ends

Notes to editors:

Trafalgar House is a specialist pensions administrator.

Founded in 2006, our mission is to set the highest standard of pensions administration by any recognised measure. We achieve this through sustained investment in our people, processes and systems.

We started life as an in-house administrator. Our foundations are in quality and member experience. Since our creation, we have grown as a third-party administrator. Adopting technology and innovation from across the market, we have emerged as a business of administration experts.

We have offices in London and Farnborough, over 30 clients and 160 staff. We hold internationally recognised accreditations for quality, security, development, customer service and environmental protection.

Media Contacts

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