

Trafalgar House boosts Client Relationship Team with the appointment of Katie Stone

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Trafalgar House, the pensions administration specialist, has boosted its client relationship team with the appointment of Katie Stone, an experienced administration projects and operations specialist.

Daniel Taylor, Client Director at Trafalgar House, said: “We are committed to providing the highest standard of service to our clients and are expanding our client relationship team with the addition of Katie. With almost 20 years’ in the industry, our clients will benefit from her experience in managing complex administration projects. Having supported schemes through benefit rectification and liability management exercises, Katie will be perfectly placed to support our clients with increasingly complex administration projects. As a specialist, our clients expect every member of our team to be administration experts and the addition of Katie will continue to do this.”

Katie Stone added: “Trafalgar House’s track record for providing a trusted, high-quality service instantly drew me to the company and, having supported a range of different-sized schemes, I’m looking forward to working with their growing list of clients. Well publicised administration failings have finally shone a light on the importance of high-quality service, so it’s exciting to be joining an administrator who invests so much in driving quality and technical excellence. My experience has made me appreciate the importance of a close working relationship between administrator and trustee, and this is something I look forward to developing even further.”

Katie joins Trafalgar House in May 2019. Her previous roles include working as a Client Relationship Manager and Project Team Manager, at Premier. Katie also spent many years working in administration roles at AonHewitt. She has always specialised in administration projects and operations management and is a PRINCE2 qualified project manager.

(ENDS)

Notes to editors:

Trafalgar House is a pensions administration specialist, providing expert administration, payroll, accounting & treasury and trustee secretarial services to all types of occupational scheme.

We deliver services through a single team of named contacts – no functional teams or offshoring – enabling clients and their scheme members to enjoy a personal service from a team of UK-based experts. Our highly-experienced team is also supported by state-of-the-art systems. Alongside direct contact with our administration experts, pension scheme members can access My Work Pension, a cutting-edge online self-service solution. Working in partnership with specialist communication consultants we have also crafted a suite of highly-engaging core communications that are available to all clients.

Our long track record of excellent service delivery is evidenced by our Investor in Customers Gold Award, held for the last two years. Trafalgar House was also named Third-Party Administrator of the Year at the Professional Pensions UK Pension Awards 2018 and Administrator of the Year at the Pensions Age Awards 2019. Trafalgar House is an AAF 01/06 accredited operation.

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